

PERSON SPECIFICATION

Details on the qualifications, experience, skills, knowledge and abilities that are needed to fulfil this role are set out below.

Job Title: Senior Managed Windows Desktop Analyst

Department: Information Services - IT

	Essential	Desirable	Tested by (Application form, Interview, Test)
Qualifications and Training			
Degree or equivalent	X		Application Form / Interview
Microsoft qualification		X	Application Form / Interview
Specific Skills, Experience and Knowledge			
Extensive experience with MS desktop OS & relevant technologies	X		Application Form / Interview / Test
Excellent knowledge of SCCM	X		Application Form / Interview / Test
Excellent knowledge of MDT	X		Application Form / Interview / Test
Windows client management using AD Group Policy	X		Application Form / Interview / Test
Ability to package and deploy software with SCCM	X		Application Form / Interview
Ability to use MS software virtualisation tools	X		Application Form / Interview
Working knowledge of Powershell		X	Application Form / Interview
Knowledge of Mac OS		X	Application Form / Interview
Ability to write easily understood documentation		X	Interview
Personal and Interpersonal Qualities			
Well organised, thorough and good problem solving skills	X		Application Form / Interview
Ability to manage expectations & meet deadlines	X		Application Form / Interview
Can do attitude to work with ability to manage change	X		Application Form / Interview
Excellent oral and written communication at all levels	X		Application Form / Interview
Physical Requirements			
Capable of carrying out the duties associated with the post	X		Application Form / Interview
Circumstances			
Occasional weekend or late evening working required.	X		Interview